



Meter Upgrade & Installations

WHEN SWITCHING SUPPLIER OR MOVING TO A NEW PROPERTY, IT MIGHT BE NECESSARY FOR YOU TO UPGRADE OR INSTALL A NEW METER WITHIN THE PROPERTY.

Depending on your supplier, the process of arranging this can be complex and time consuming. However, at Black Sheep, we pride ourselves in providing clarity to our customers by guiding them through the process as efficiently as possible.



WE CAN ARRANGE IT FOR YOU

If you would like to have a new meter installed, or update your current meter, we can arrange all the paperwork for you. All you need to do is call us to let us know a date and time suitable for the installation to take place. When arranging this with us, please keep in mind that:

- ✓ You or another adult must be there for the duration of the installation
- ✓ The supply, either gas, electrical or both, will be turned off at some point during the installation
- ✓ The meter must be completely accessible on the day of the installation. This means that if your meter is in a cupboard that everything is cleared for your engineer.

INSTALLATION DAY

On the day of your installation, your engineer will need to show you their ID card before being able to gain access to your premises. They will then:

- ✓ Check the area of installation
- ✓ Tell you how long the process will take
- ✓ When your new meter is up and running, they will thoroughly check that the area is safe and is left tidy
- ✓ Carefully and clearly go through how the new meter works
- ✓ Leave you with a straightforward guide on your meter to ensure that if anything is forgotten your questions are easily answered

HOW LONG WILL IT TAKE?

Installation time does vary depending on the type of meter that's being fitted. Your standard gas or electricity meter can take anything up to an hour and a half to be installed. However, slightly newer meters, such as the smart meter, can take up to two and a half hours to fit. We understand that you're busy, so all engineers will make sure to inform you on how long the process will take.

WHAT IS A SMART METER?

A smart meter automatically sends your meter reads to your supplier so that you don't have to. They also come with an optional portable monitor which allows you to view your daily usage. Giving you a clear breakdown on your consumption into pounds and pence, it provides you with more accurate costs. This allows you to keep on top of your spending and your savings too.

If you've recently switched supplier and already have a smart meter, it might be worth checking that it's compatible with your new provider. It's been found that older models of smart meter aren't always able to 'speak' to your new supplier properly. Not to worry though, we can provide the solution by arranging an upgrade for you!

YOU MAY ALSO BE INTERESTED IN



Moving Property?
How can we help your business?



Permission Letter

"OUTSTANDING
IN OUR FIELD"



**Meter
installation
doesn't need to
be a hassle. We
make it simple.**

WHY WORK WITH US?

We are a 100% independent utilities consultancy that is committed to finding businesses of any size bespoke tailored utilities packages to best suit their needs.

**FOR FURTHER
INFORMATION**

01273 914000

blacksheeputilities.co.uk

